



Hatch®

Bring embroidery to life

WILCOM

MICROW

USER GUIDE
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SETUP
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SYSTEM REQUIREMENTS

In order to run your software, you need to ensure that the following pre-requisite system requirements are met.

System security

You will be required to enter your Wilcom username and password to open the software, a internet connection is required to validate the username and password.

PC specifications

Check that your PC meets the system requirements. Check CPU/RAM as well as hard disk space. The table below provides minimum system requirements.

Component	Minimum	Recommended
CPU	Intel® Core 2 Duo or AMD Athlon™ 64	3GHz + Latest 64-bit (x64) multi core processor
Operating system	Microsoft® Windows® 10 (64-bit Edition), Microsoft® Windows® 8.1 (32-bit or 64-bit Editions), Microsoft® Windows® 7 (32-bit or 64-bit Editions), all with latest service packs installed.	Microsoft® Windows® 10 (64-bit Edition), Microsoft® Windows® 8.1 (64-bit Edition), all with latest service packs installed.
Browser	I.E. 9.0 or Later	I.E. 11.0 or Later
Memory	4 GB	8 GB or more
Hard disk size	80 GB	256 GB or More (Solid State Drive)
Free disk space	40 GB	60 GB or More
Graphics card	Support for Highest Color (32bit) and resolution (1366 X 768)	Support for DirectX 9 graphics with: WDDM Driver 1GB of graphics memory (non-integrated) Pixel Shader 2.0 in hardware bits per pixel Dual Monitor Capable
Monitor	1366 X 768 screen resolution	Dual monitors capable of displaying 1920 X 1080 screen resolution
Mouse	USB mouse	USB mouse
Data drives	DVD-ROM Drive for software installation.	DVD-RW for backup purposes
Sound card	Required for multimedia training.	
Internet connection	Required for product startup and registration.	

INSTALLATION & SECURITY

Below are instructions for installing the software on your PC.

Before you start

Make sure you have the following before commencing with the installation...

- Wilcom user account
- Installation software
- When you install the software, you will be prompted to reboot your PC to complete the installation. Make sure that you save any files and close all applications beforehand.

Installation

- Ensure your computer meets the technical requirements for the software.
- Close all MS Windows® applications and temporarily disable your anti-virus software.
- Run the installation
- Follow the onscreen instructions to complete the installation. You will be prompted to choose:
 - where the software will be installed on your PC (default location recommended).
 - which components will be installed – e.g. additional languages.
 - which documentation files will be installed.
- Reboot the PC when prompted. Save any files and close all applications beforehand.
- Double-click the icon on the desktop to start the software for the first time.
- When prompted, enter your Wilcom username and password in the fields provided.
- Click OK and the software will connect to our activation server and the software will open.

If you encounter problems with the installation, please contact your dealer.

Modify installation

Whether you are upgrading your current software or wanting to uninstall it, you follow the same procedure. When you run the installation program again, it will automatically detect if there is an existing copy of the software on your system and give you an option to modify, repair or remove it. This will prevent the installation of more than one release version of the software on your computer. To modify an existing installation...

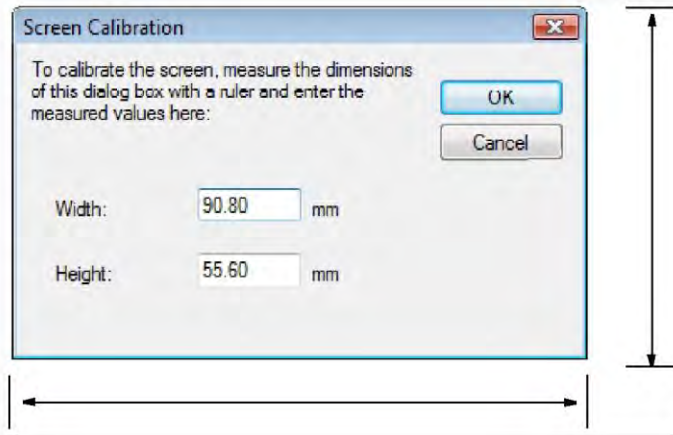
- Close all MS Windows® applications but leave Windows running.
- Insert the Installation DVD-ROM.
- If the software is already installed on the computer, you will be prompted to:
 - Modify: change selection of installed components
 - Repair: reinstall same components
 - Remove: uninstall the software.

Upon successful installation of the software and any additional MS Windows® files that need upgrading, the Maintenance Complete screen appears. If you have selected Repair as your installation option, currently installed components will be reinstalled.

MONITOR CALIBRATION

You need to calibrate your monitor so that designs at 1:1 scale appear at real size. Do this when you first install the software or whenever you change your monitor. To calibrate the monitor...

- Select Software Settings > Screen Calibration.

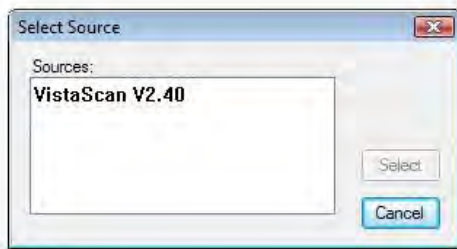


- Measure the width and height of the dialog box. Make sure you measure edge to edge.
- Enter the precise measurements in the relevant fields.
- Click OK to confirm.

SCANNER SETUP

Your embroidery software supports TWAIN-compatible scanners. Peripheral devices can be connected to your computer via serial ports, parallel ports, a specialized network card or an Ethernet network. To set up a scanner...

- Connect the scanner using the accompanying instructions.
- Set it up in MS Windows® using the accompanying instructions and/or the MS Windows® documentation.
- Start Digitizer.
- Select Software Settings > Scanner Setup.
The Select Source dialog opens displaying a list of scanner drivers loaded on your computer.



- Select the scanning driver to use, then click Select.

If you have trouble with scanning after re-starting the software, there may be a conflict with previously installed scanner drivers. Re-install the software and test the scanner. If the selected scanner driver does not work, select another scanner driver from the list. There are usually two installed for each scanner.

MACHINE CONNECTION

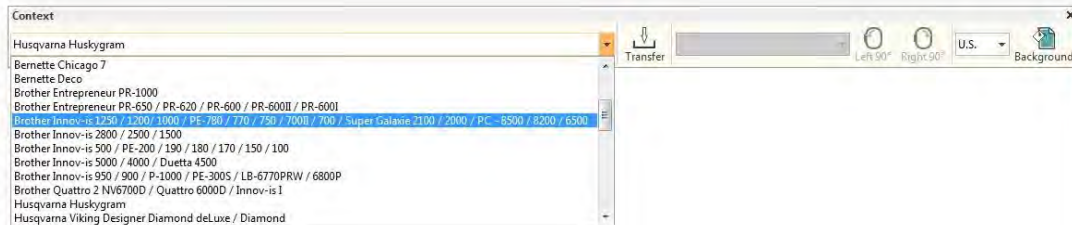
The embroidery software supports various sets of machine model. Most machine models can read USB memory sticks. These are convenient portable memory devices which can hold large amounts of data.

Newer machine models are usually supplied with machine connection software. This can be configured so that the design passes straight from your embroidery software to machine. Or you can pass the design to the machine connection software for further processing.



Machine selection

Different embroidery machines speak different languages. Before you can stitch a design, it must be in a format which can be understood by the embroidery machine. When you select a machine format, the software uses it to translate digitized designs into machine-readable form. The software supports many sets of machine model available from the droplist on the Context toolbar.



Note that the Hoop List on the Context toolbar shows which hoop is currently active in the design window. The list is automatically filtered according to the selected machine type. Only those hoops supported by that machine are available.

